

# Important Notice

RE: Fraudulent Phone Calls Targeting Individuals on Electronic Monitoring

To our valued partners,

We want to make you aware of a recent increase in fraudulent phone calls being made to individuals involved in electronic monitoring (EM) or community supervision programs. These scams are occurring nationwide and have affected programs using a variety of EM technologies—not just SCRAM Systems.

In these calls, the **scammer poses as a representative of a sheriff's office, court, or monitoring company** and claims that the individual owes money, is in violation, or could be taken back into custody unless a payment is made immediately. The goal of these calls is to create fear and prompt a quick payment.

Please note the following:

- **There has been no data breach or security incident at SCRAM Systems.**
- **This is not a SCRAM-specific issue.** Similar scams have targeted programs using other EM devices, as well as drug-testing and supervision programs with no electronic monitoring at all.
- These scams appear to draw on publicly available information or data obtained through unrelated means.

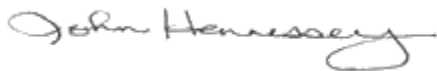
If any client, agency, or staff member receives such a call:

1. **Do not provide any personal or payment information.**
2. **Do not make any payment requests over the phone.**
3. **Immediately contact local law enforcement** to report the incident.
4. Notify your SCRAM Account Manager or **SCRAM Systems Customer Support at 303-785-7879** so we can assist with awareness and tracking.

SCRAM Systems continues to monitor these incidents closely and remains in contact with law enforcement and agency partners. Protecting the integrity of our programs and the safety of the individuals we serve is our top priority.

Thank you for your continued vigilance and partnership.

Sincerely,



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