

SCRAM Systems Statement on Fraudulent Phone Calls, Client Safety, & Data Security Assurance

To Our Valued Partners,

We want to take a moment to reassure you that there has been no data breach at SCRAM Systems. Our internal security teams have conducted a thorough review of recent reports, and there is no indication that any data has been accessed or compromised from SCRAM Systems' servers.

What we are observing appears to be part of a broader scam targeting individuals on Electronic Monitoring (EM) programs nationwide—regardless of the device manufacturer or service provider. These fraudulent calls have been reported by clients wearing a variety of monitoring devices from multiple vendors and appear to stem from publicly available information or data obtained through unrelated means.

SCRAM Systems is actively monitoring the situation and remains in close contact with partners and relevant authorities to ensure the integrity of our systems and support the safety of monitored individuals.

In the meantime, we continue to recommend the following:

- If a client receives a suspicious or threatening call, they should immediately contact local law enforcement and report the incident.
- If you have any client reports or specific details to share, we welcome you to pass them along so we can escalate internally and contribute to broader awareness and monitoring efforts.

We are also available to set up a call should you wish to discuss this matter further.

Thank you for your continued partnership and vigilance.

Sincerely,



John Hennessey
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