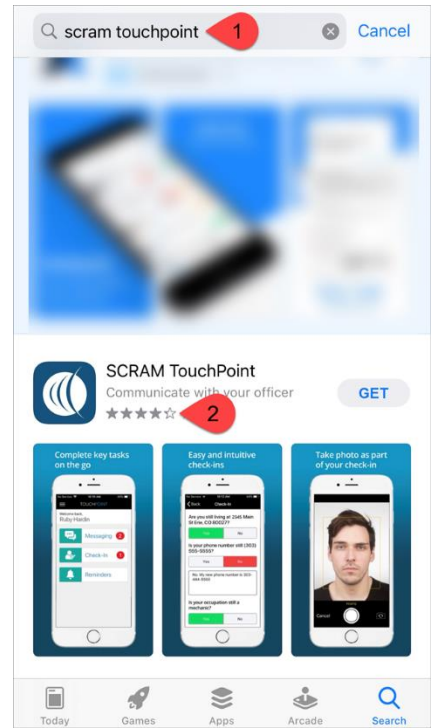


TouchPoint Smartphone OS Compatibility

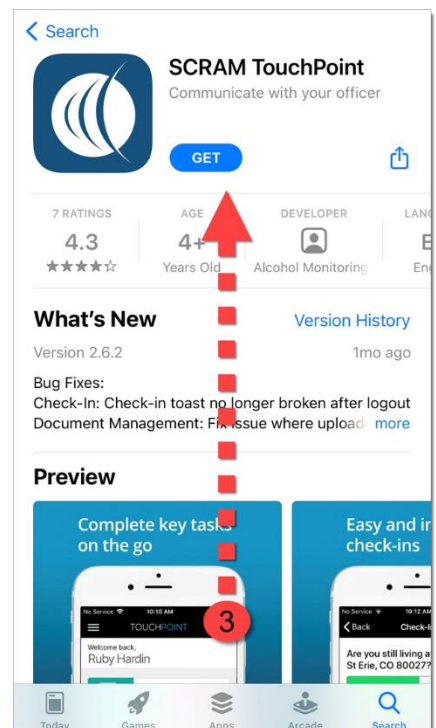
To determine if your phone is running on an Operating System (OS) that is compatible with the TouchPoint mobile app, follow these five easy steps:

1. Navigate to the app store and **search for 'scram touchpoint.'**

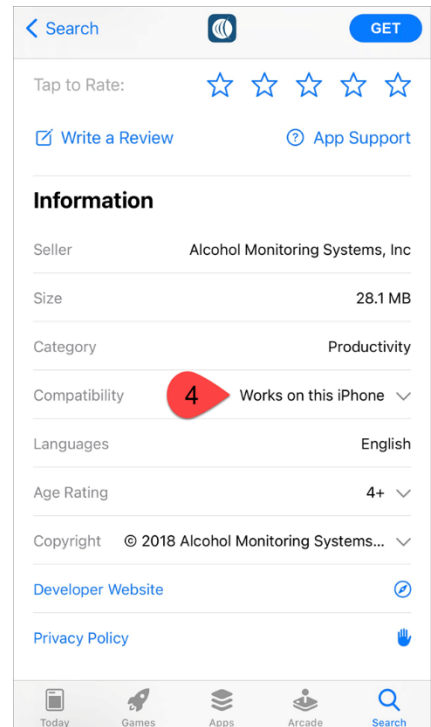


2. Prior to downloading and installing the app, **tap the star rating** next to the name of the app to open additional app information.

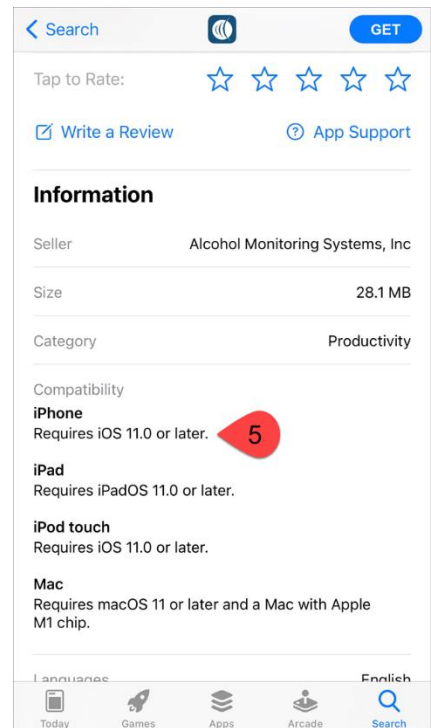
3. **Swipe up (scroll down)** to the additional *Information* section past the ratings and reviews.



4. Locate the **Compatibility** dropdown and tap it to expand it.



5. **Verify** that your smartphone's operating system meets or exceeds the required operating system requirements for the TouchPoint app: **iOS 11.0 or later** and **Android 5.0 or later**.



Smartphone OS Incompatible

If your smartphone's OS is not compatible, then access your phone's **Settings** and update the OS first, before downloading and installing the TouchPoint app. If your smartphone's OS is not compatible and your phone cannot install OS updates any longer, then you will not be able to use the TouchPoint app on it.