

## International RMA Equipment Return Form

### Returning RMA Equipment to SCRAM Systems

1. Place all devices being returned into **IN TRANSIT TO AMS** status.
2. Place all RMA equipment in **one box** for collection.
3. Complete all sections on this form, **all fields are required**.
4. Choose one RMA number from a device included in the return and write the RMA number on the outside of the box.
5. Download, fill out, and email [this completed form to Support@scramsystems.com](mailto:Support@scramsystems.com).

### Required Information

#### Contact Information:

- Company Name: Click or tap here to enter text.
- Your Name: Click or tap here to enter text.
- Phone Number: Click or tap here to enter text.
- Pickup Address: Click or tap here to enter text.

#### Shipping Information:

- Box Weight: Click or tap here to enter text.
- Box Dimensions: Click or tap here to enter text.
- RMA Number Written on the box: Click or tap here to enter text.

Have all devices been updated to “In Transit to AMS” status in SCRAMNET?  Yes  No

Does this shipment include any devices requiring an inspection report?  Yes  No

Are batteries included in the shipment?  Yes  No **Please note that all Base Stations have a backup battery installed.**

Additional Comments: Click or tap here to enter text.



<b>Device Serial Number</b>	<b>Other Miscellaneous Contents</b>
Click or tap here to enter text.	Click or tap here to enter text.
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