

## SCRAM Systems® – New SCRAMNET® GPS Features

At 5:00 AM MDT on Tuesday, August 20, 2019, SCRAM Systems is introducing two new features in SCRAMNET GPS. During the 15-minute deployment, you may not be able to access SCRAMNET GPS but messages from the SCRAM GPS Bracelet will continue to be processed uninterrupted.

Enhancements/changes included are:

- Changes to Schedule Exceptions
- New Start of Service Report

### Changes to Schedule Exceptions

Schedules can be used to indicate when clients need to be at a specific place at a specific time. For example, a 24/7 home schedule for a client indicates that client must always be at home. If the client leaves, a schedule violation is generated.

Schedule exceptions can be used to allow a client to leave a schedule zone during a time period in which that client is not normally allowed. For example, if a client has a doctor appointment, an exception to the schedule can be created, allowing the client to leave the zone without generating a schedule violation.

#### Edit Changes

To provide more flexibility to the user, the following edit restrictions have been relaxed:

- Exception Name – If the schedule exception has not yet started, the Name field can now be edited.
- Exception Type – If the schedule exception has not yet started, the recurrence Type options can be toggled between “By Date - One Occurrence” and “By Date - Repeating.”

**Note:** If a one-time schedule exception is in the past, or a recurring/repeating schedule has already started, the exception name and type can no longer be edited.

#### Default Recurrence Type

When creating a new schedule exception, the recurrence type is no longer defaulted to “By Day – Repeating”. Instead, you must now specifically select the desired recurrence type. This change is made to assist those users who want to create a one-time occurrence but might forget to switch from the default. Once the schedule exception is saved, it cannot be changed.

A recurrence Type **MUST** be selected. If an option is NOT selected, the following validation message is displayed when you click the **Save** button.

**Schedule Exception Details: NF6016366, BE1017611**

Type  Schedule  Exception

Zone/Beacon

Name

Date

Allowed Out- Start Time   Allowed Out- End Time

Type  By Date - One Occurrence  By Day - Repeating

**Please select the Recurrence Type.**

## New Start of Service Report

A new *Start of Service* report displays a list of clients that have been added in SCRAMNET GPS during the selected date range. You also have the option to display all active clients. Use this report to track how many clients are added during a selected date range, or to create a list for all active clients.

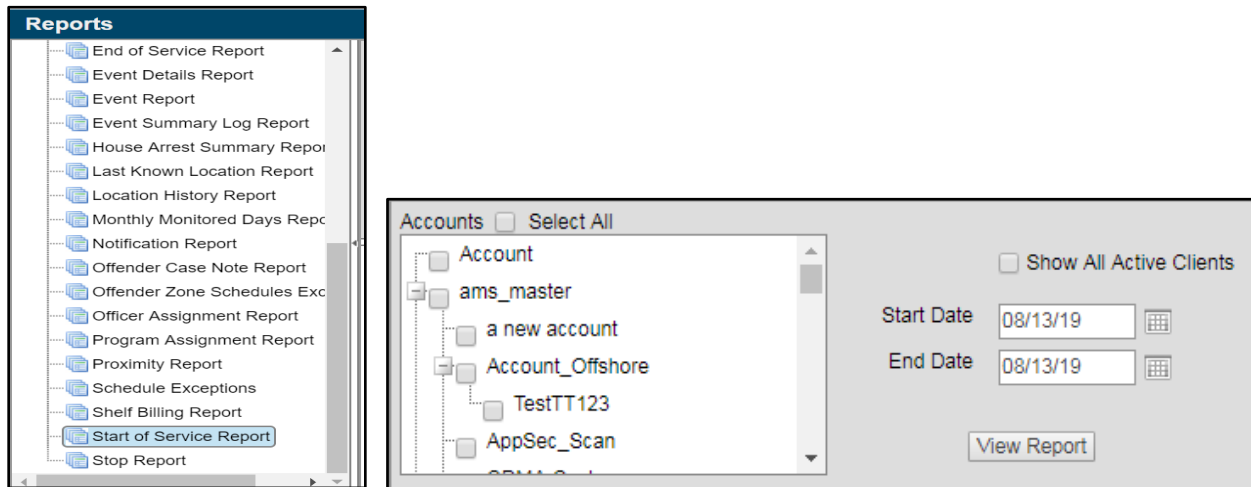
### Start of service report parameters

For an “Account Admin” and “Officer” user, the *Start of Service* report is accessible in SCRAMNET GPS by clicking the **Reports** top-navigation option. The report can be generated for any 60-day time period within the last year.

Parameters used to generate the report are:


- Account(s) – Select one or more accounts.
- Show All Active Clients – When selected, the date range is ignored and all active clients are listed.
- Date Range – Set the Start and End date.

The report is listed in alphabetical order on the *Reports* page, as shown below:



### Report Details:

The report is grouped by selected accounts with clients listed in alphabetical order.



### Start of Service

Account: POC

Date Range: 01/08/19 - 14/08/19

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Group by: Account
Printed by: Superadmin Shrutik

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**Account Name: 34 Circuit Court**

Total number of clients: 2

Client	Client ID	Start Of Service	Primary Agent	Locator	Service Ended By	End of Service	Judge
Agent 2, Primary		13/08/19	34, officer			31/08/19	
Test, Primary Agent		13/08/19	user16, admin			31/08/19	

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Information provided in the report includes:

- Number of clients that are added to the program during the given time range
- Client name
- Client ID – if this ID is a Social Security number, only the last 4 digits are displayed
- Start of service date
- Assigned primary agent, if any
- Assigned locator name, if any
- End of service date, if available
- Name of the officer that inactivated the client, if applicable
- Case judges, if any

**Feedback**

As always, please feel free to contact SCRAM Systems Customer Services at 1-303-785-7879 with any recommendations for system improvements.