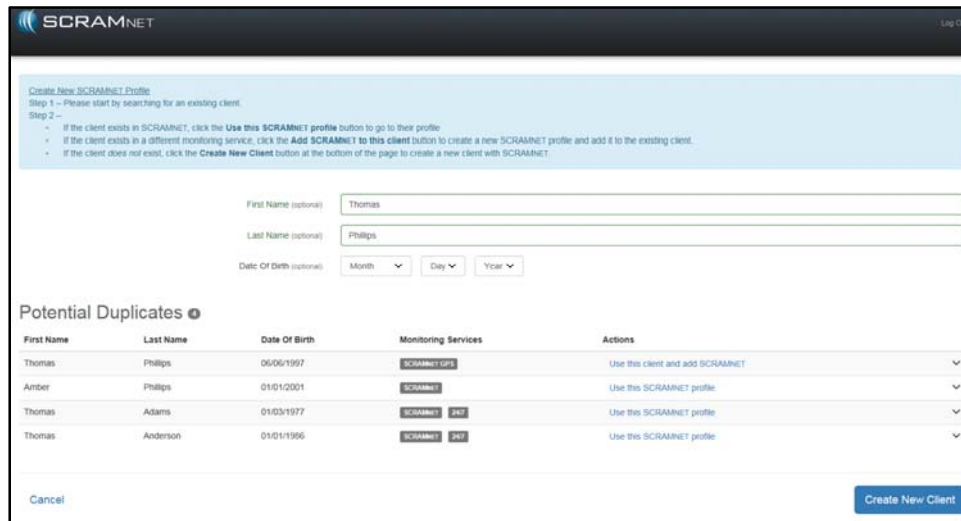


SCRAM Systems® – New Client Matching in SCRAMNET®

In preparation for being able to view a client’s profile across all SCRAM monitoring services, which will be available soon, a new client-matching feature is being introduced in SCRAMNET. When you enter a new client’s first and last name as a first step toward adding that client, any potential duplicates will be listed. As you see below, the monitoring service(s) in which each potential duplicate client is associated is shown.



Create New SCRAMNET Profile
 Step 1 – Please start by searching for an existing client.
 Step 2 –

- If the client exists in SCRAMNET, click the **Use this SCRAMNET profile** button to go to their profile
- If the client exists in a different monitoring service, click the **Add SCRAMNET to this client** button to create a new SCRAMNET profile and add it to the existing client.
- If the client does not exist, click the **Create New Client** button at the bottom of the page to create a new client with SCRAMNET.

First Name (optional):
 Last Name (optional):
 Date Of Birth (optional): Month Day Year

Potential Duplicates

First Name	Last Name	Date Of Birth	Monitoring Services	Actions
Thomas	Philips	06/06/1997	SCRAMNET GPS	Use this client and add SCRAMNET
Amber	Philips	01/01/2001	SCRAMNET	Use this SCRAMNET profile
Thomas	Adams	01/03/1977	SCRAMNET #42	Use this SCRAMNET profile
Thomas	Anderson	01/01/1996	SCRAMNET #42	Use this SCRAMNET profile

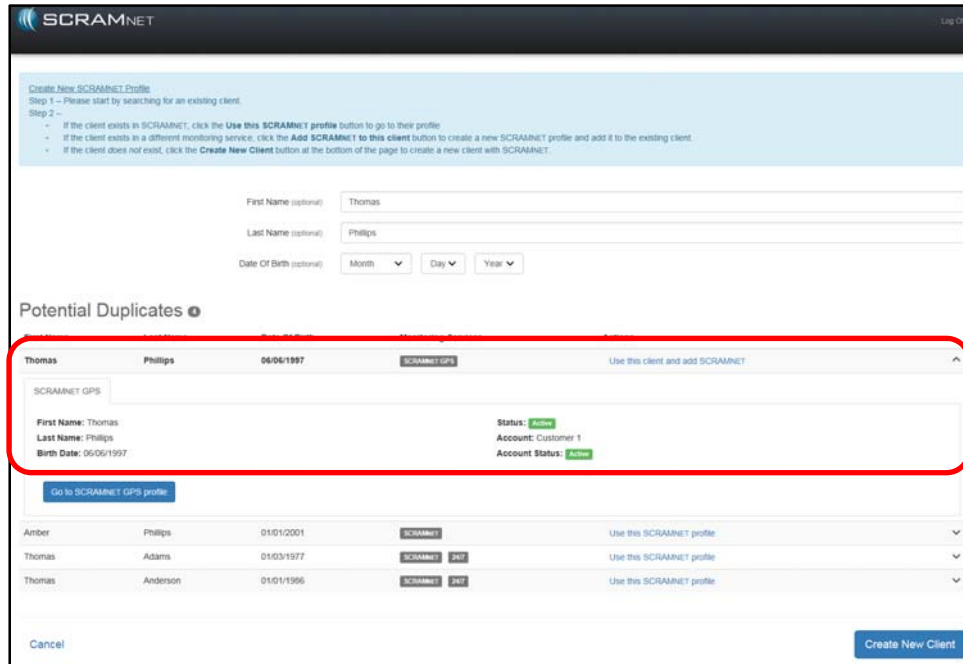
Cancel Create New Client

Potential Duplicate Clients

If the potential duplicate client is in SCRAMNET, click the **Use this SCRAMNET profile** link to navigate to the client’s area to perform whatever action is needed.

If the potential duplicate client is in another platform, such as SCRAMNET GPS and/or SCRAM 24/7™, click the **Use this client and add SCRAMNET** link, which will match the profile that is already created in the other platform(s) with the profile that you are about to add in SCRAMNET.

If you are not sure if client listed is actually a duplicate of the client that you are about to add in the system, click the Down Arrow on the right side to view additional details, as shown below.



Create New SCRAMNET Profile
 Step 1 – Please start by searching for an existing client.
 Step 2 –

- If the client exists in SCRAMNET, click the **Use this SCRAMNET profile** button to go to their profile.
- If the client exists in a different monitoring service, click the **Add SCRAMNET to this client** button to create a new SCRAMNET profile and add it to the existing client.
- If the client does not exist, click the **Create New Client** button at the bottom of the page to create a new client with SCRAMNET.

First Name (optional): Thomas
 Last Name (optional): Phillips
 Date Of Birth (optional): Month Day Year

Potential Duplicates

Thomas	Phillips	06/06/1997	SCRAMNET GPS	Use this client and add SCRAMNET
SCRAMNET GPS First Name: Thomas Last Name: Phillips Birth Date: 06/06/1997 Status: Active Account: Customer 1 Account Status: Active				
Amber	Phillips	01/01/2001	SCRAMNET	Use this SCRAMNET profile
Thomas	Adams	01/03/1977	SCRAMNET PAT	Use this SCRAMNET profile
Thomas	Anderson	01/01/1966	SCRAMNET PAT	Use this SCRAMNET profile

Cancel Create New Client

Additional Client Information

Feedback

As always, please feel free to contact SCRAM Systems Customer Services at 1-303-785-7879 with any recommendations for system improvements.