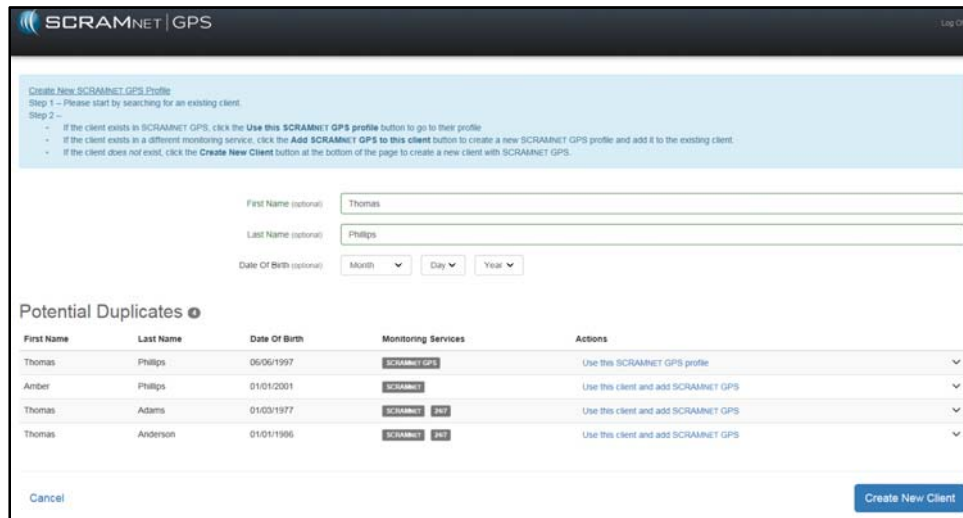


SCRAM Systems® – New Client Matching in SCRAMNET® GPS

In preparation for being able to view a client's profile across all SCRAM monitoring services, which will be available soon, a new client-matching feature is being introduced in SCRAMNET GPS. When you enter a new client's first and last name as a first step toward adding that client, any potential duplicates will be listed. As you see below, the monitoring service(s) in which each potential duplicate client is associated is shown.

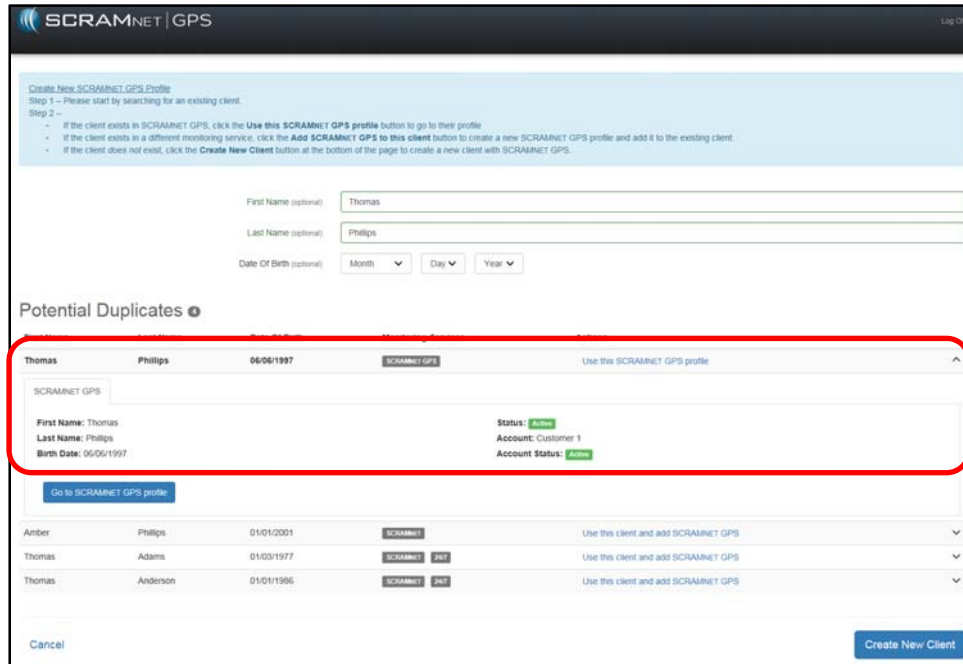


Potential Duplicate Clients

If the potential duplicate client is in SCRAMNET GPS, click the **Use this SCRAMNET GPS profile** link to navigate to the client's area to perform whatever action is needed.

If the potential duplicate client is in another platform, such as SCRAMNET and/or SCRAM 24/7™, click the **Use this client and add SCRAMNET GPS** link, which will match the profile that is already created in the other platform(s) with the profile that you are about to add in SCRAMNET GPS.

If you are not sure if client listed is actually a duplicate of the client that you are about to add in the system, click the Down Arrow on the right side to view additional details, as shown below.



SCRAMNET | GPS Log Off

Create New SCRAMNET GPS Profile
 Step 1 - Please start by searching for an existing client.
 Step 2 -

- If the client exists in SCRAMNET GPS, click the **Use this SCRAMNET GPS profile** button to go to their profile.
- If the client exists in a different monitoring service, click the **Add SCRAMNET GPS to this client** button to create a new SCRAMNET GPS profile and add it to the existing client.
- If the client does not exist, click the **Create New Client** button at the bottom of the page to create a new client with SCRAMNET GPS.

First Name (optional):
 Last Name (optional):
 Date Of Birth (optional):

Potential Duplicates

| | | | | | |
|---|----------|------------|--------------|--------------------------------------|---|
| Thomas | Phillips | 06/06/1997 | SCRAMNET GPS | Use this SCRAMNET GPS profile | ⌵ |
| <div style="border: 2px solid red; padding: 5px;"> <p>SCRAMNET GPS</p> <p>First Name: Thomas Last Name: Phillips Birth Date: 06/06/1997</p> <p>Status: Active Account: Customer 1 Account Status: Active</p> <p>Go to SCRAMNET GPS profile</p> </div> | | | | | |
| Amber | Phillips | 01/01/2001 | SCRAMNET | Use this client and add SCRAMNET GPS | ⌵ |
| Thomas | Adams | 01/03/1977 | SCRAMNET 247 | Use this client and add SCRAMNET GPS | ⌵ |
| Thomas | Anderson | 01/01/1986 | SCRAMNET 247 | Use this client and add SCRAMNET GPS | ⌵ |

[Cancel](#) [Create New Client](#)

Additional Client Information

Feedback

As always, please feel free to contact SCRAM Systems Customer Services at 1-303-785-7879 with any recommendations for system improvements.