

SCRAM Systems® – Several New Features in SCRAM 24/7™

In response to customer feedback, several new features, including a more-robust client activity calendar, are being introduced in SCRAM 24/7. These changes are all centered around enhancing the system’s ability to support shifting scenarios as you manage your SCRAM 24/7 clients. New features include:

- ✦ Expanded Client Activity Calendar
- ✦ Add Additional Appointment
- ✦ Cancel Future Appointment
- ✦ Suspend Activity
- ✦ Remove UA Results

Expanded Client Activity Calendar

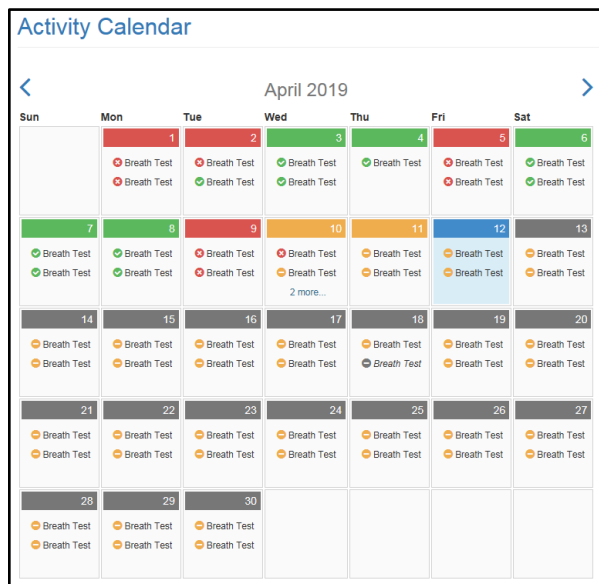
As you see below, a new calendar displays the type of client activity or activities scheduled for a specific day. This expanded level of detail will prove useful should an assessment of a client’s progress be necessary. The color scheme for the calendar has not changed: **Yellow** = Pending, **Red** = Failed/Missed, **Green** = Passed/Attended, **Blue** = Present Day, and **Gray** = No Activity/Future Day.

Because individual activities are now displayed, two rules to be aware of are:

- ✦ If one activity is failed and another activity is pending for a past day, that day is set to **Yellow**.
- ✦ If one activity is failed and another activity is passed for a past day, that day is set to **Red**.

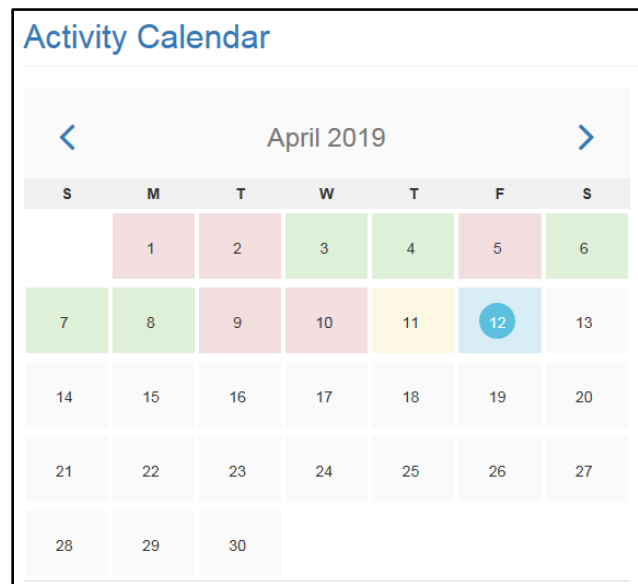
Rules on when an activity will appear on the calendar include:

- ✦ Future breath tests and UA appointments will appear on the calendar after the activity is added.
- ✦ Future CAM, GPS, Remote Breath, Drug Patch, and Interlock appointments will appear on the calendar after the installation appointment is recorded.



Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 Breath Test Breath Test	2 Breath Test Breath Test	3 Breath Test Breath Test	4 Breath Test	5 Breath Test Breath Test	6 Breath Test
7 Breath Test Breath Test	8 Breath Test Breath Test	9 Breath Test	10 Breath Test	11 Breath Test Breath Test	12 Breath Test	13 Breath Test
14 Breath Test Breath Test	15 Breath Test	16 Breath Test	17 Breath Test	18 Breath Test	19 Breath Test	20 Breath Test
21 Breath Test Breath Test	22 Breath Test	23 Breath Test	24 Breath Test	25 Breath Test	26 Breath Test	27 Breath Test
28 Breath Test Breath Test	29 Breath Test	30 Breath Test				

Client Activity Calendar - New



S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

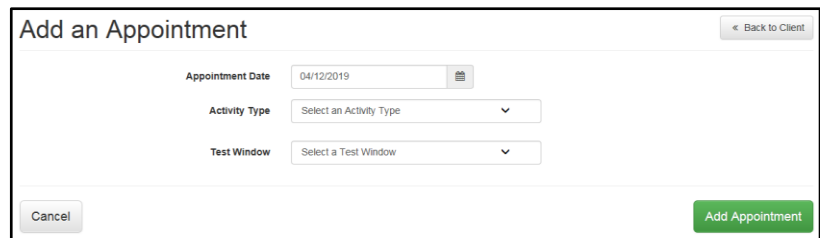
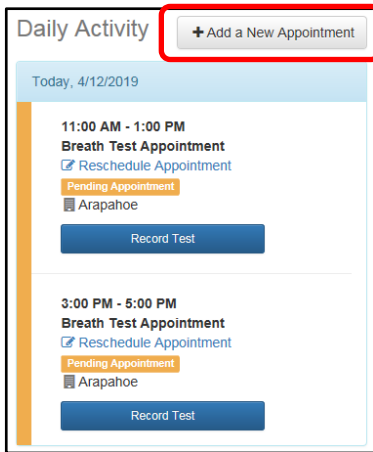
Client Activity Calendar - Old

Add Additional Appointment

You now have the option to set up an additional appointment that will appear on the client's calendar. To do this:

1. Select today or a future date on the client's calendar.
2. Click the new **Add a New Appointment** button that is located in the Daily Activity area of the client's *Summary* page.

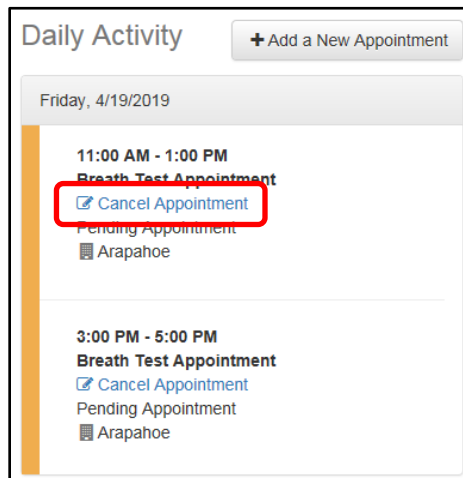
Note: The button will NOT appear if a past date is selected on the calendar.
3. On the *Add an Appointment* page, select the:
 - a. Appointment date
 - b. Type of activity (only activities associated with client are available for selection)
 - c. Test window
4. Click the **Add Appointment** button.



At any time, you can cancel this appointment and reactivate it at a later date.

Cancel Future Appointment

With this release, you can now cancel any future UA, Breath Test, or CAM, GPS, Remote Breath, or Interlock Check-In appointments as shown below. Cancelling a specific appointment will NOT affect any other future appointments.

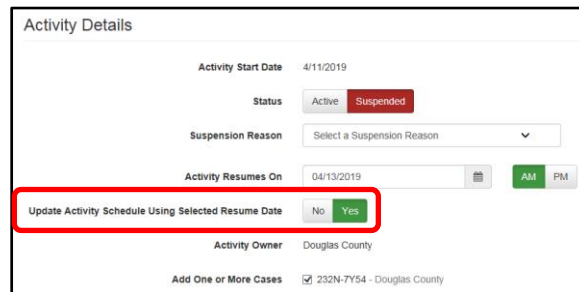


Two exceptions to your ability to cancel a future appointment are:

- * Drug Patch appointment – This type of appointment can only be rescheduled to replace or remove the drug patch.
- * Installation and Replace/Removal appointments – Equipment installation, replacement, or removal appointments can only be rescheduled.

Suspend Activity

As you know, any activity associated with a client can be suspended for a specified period of time. With a new “Update Activity Schedule Using Selected Resume Date” selection available, as shown below, you now have more control over how appointments are scheduled once the suspension window expires.



- * If the **No** button is selected, all activities during the suspension are removed from the calendar and the schedule remains the same once monitoring resumes.
- * If the **Yes** button is selected, all activities during the suspension are removed from the calendar, the system creates an appointment on the resume date, then all future appointments are set at the frequency that was established when the activity was first associated with the client.

For a Drug Patch client, an appointment to reapply a drug patch is scheduled on the resume date, independent of which option is selected.

Remove UA Results

Because everyday is a busy day, it would be easy to mistakenly associate one client's UA test results with another client in SCRAM 24/7. Prior to this release, only a client's last appointment could be removed. Now, you have the option to remove any past UA appointment.

Feedback

As always, please feel free to contact SCRAM Systems Customer Services at 1-303-785-7879 with any recommendations for system improvements.